

# **DEPOSIT | PAYMENT | CANCELLATION POLICY**

## **RETREAT CANCELLATIONS**

To avoid the need for cancellation, please ensure you are clear about your dates and retreat costs before you book.

It is your responsibility to read and understand the cancellation policy before making a reservation.

Naturally, no one books with the intention of canceling or postponing their retreat, but unexpected things do happen, so please purchase travel cancellation insurance once you have made your reservation.

## **DEPOSIT (\$500 USD)**

To reserve your spot on the retreat, please make a non-refundable deposit of \$500 USD. The deposit is non-refundable – however, should you cancel your reservation 90 days or more before the start of the retreat, you may apply your deposit toward another retreat planned by me within 24 months from the date of the initial retreat that you registered for. For payments, I accept PayPal and bank transfer.

## **FULL PAYMENT (WITHIN 30 DAYS OF RETREAT)**

When you reserve, you may either pay in full or pay the deposit. Upon receipt of your payment, I will email you a confirmation of your deposit.

**Full payment is due 30 days prior to the start date of the retreat.**

## **CANCELLATION POLICY**

Please note that there will be no refunds or discounts for arriving late, leaving early, flight cancellations, travel delays or illness. If you cancel your participation in a retreat for any reason, the cancellation policy below will apply, with no exceptions. I wish I could compensate people for unforeseen circumstances (injury, family emergency, etc), but I have costs already incurred when reserving retreat centers and hotels. I have designed the cancellation policy to be as compassionate as possible in the case that your plans change. But to protect yourself further, I strongly encourage you to purchase travel insurance. I will gladly transfer your credit to another guest.

## **IF YOU CANCEL THE YOGA RETREAT**

- 90 days or more prior to the start of the yoga retreat, you receive: 100% credit of the cost of the full retreat toward another one of my retreats within 24 months.
- 31-90 days prior to the start of the yoga retreat, you receive: 50% credit of the cost of the full retreat toward another one of my retreats within 24 months.
- 0-30 days prior to the start of the yoga retreat, you receive: no refunds or credits will be given. To cancel, you must send an email stating that you wish to cancel to: [summer@summerdien.com](mailto:summer@summerdien.com)

## **IF I CANCEL A YOGA RETREAT**

I have never had to cancel a retreat, however, if I do cancel a trip due to too few participants, I will refund to you all deposits and payments you have paid. I cannot, however, compensate you for airfare or travel costs incurred. In the unlikely event that I must cancel a yoga retreat due to weather, natural disaster or political upheaval, I cannot guarantee a refund – it will be depending on receiving a refund from the venue / tour operator I work with. To cover these risks, I highly recommend you purchase travel insurance.

## **TRAVEL INSURANCE**

The best way to protect yourself from any unforeseen circumstance is to purchase trip insurance. Travel Insurance can protect you in case:

- you cancel your participation in the yoga retreat
- retreat is cancelled due to weather, natural disaster, or not enough participants to run the retreat
- lost baggage
- medical expenses and the cost of repatriation should you become ill or injured

## **RETREAT TERMS AND CONDITIONS**

### **TRAVEL REQUIREMENTS & CONDITIONS**

Please ensure that you have all the relevant travel documentation for your retreat location and that you arrive at the airport on time. I am not responsible if you lack the required documentation for your flight or for entry into another country (valid passport for the entire duration of the retreat and return travel, visa, entry fee, etc.). However, if you are unsure of your requirements and need help, you are welcome to contact me for assistance. I cannot accept responsibility for delay or cancellation of any flights, train, buses or other forms of transport.

## **RESORT POLICIES**

Your retreat is held at a hotel/resort, and all guests are required to follow the resort policies. These may include noise restriction, public access, care of property, privacy and consideration of other resort guests, and more. You will be made aware of these policies prior to or upon your arrival.

### **• PERSONAL SAFETY & INSURANCE**

I recommend that you obtain cancellation, travel and medical insurance prior to attending any of my retreats. Prior to participating in any activities or using any facilities, please ensure that you are medically and physically fit and able. If you have any injuries or illnesses, please seek doctor's advice prior to attending. I am not liable for any injuries due to use of the facilities or participation in activities or during travel to and from the venue. Any injuries or medical conditions are completely your sole responsibility. By sending a deposit toward your retreat and reading these Terms and Conditions, you certify that you do not have any physical condition or disability that would create a hazard for you or other participants during the retreat. In other words, you certify that you are healthy and fit for any activities scheduled on the retreat and in which you plan to participate. Furthermore, it is required that you have the proper personal and health insurance to cover your needs while present on the retreat, in case of any loss of property, illness, injury or death.

## **LIABILITY**

I, Summer Dien, shall not be liable for any failures beyond my control. This covers natural disasters, war, 'acts of God', closure of airports, civil strife, accidents or failure to perform by third parties, including suppliers and subcontractors.

## **ACCEPTANCE OF TERMS AND CONDITIONS**

By making a booking with me for a retreat, you accept on your behalf and all those named on the booking to be bound by these Terms and Conditions, including the general release of liability and the assumption of risk, described below.

## **RELEASE OF LIABILITY**

You hereby release and discharge me, Summer Dien, from and against any and all liability, loss, cost, expense or damage arising, directly or indirectly, from the retreat, including your participation in the retreat activities.

## **ASSUMPTION OF RISK**

You acknowledge that you have voluntarily applied for a retreat with me, Summer Dien. You understand that you may be traveling to a foreign country and that you will participate in various activities. You are prepared to assume the risks associated with this retreat, including: forces of nature, terrorism, civil unrest, war, accidents, personal injury and similar circumstances. You also assume risks associated with illness, disease, physical exertion and alcohol consumption, knowing that access to suitable medical support may be delayed. You hereby agree to take full responsibility for your own actions, safety and welfare, including unanticipated events, injury, illness, emotional trauma or death.

## **USE OF WRITTEN AND PHOTOGRAPHIC MATERIAL**

Any written material provided to me in the form of feedback forms may be used by me for marketing purposes. Any photographs taken by me of attendees on our yoga classes or retreats may be used by me for marketing purposes.

If you would prefer I do not use any of the above material written by you or containing your image it is your responsibility to advise me of this in a written document.